Hand Off Your Technology Hassles to Us

ActiveCare Managed Server Services

Uncertainty is a business killer. To be successful, companies must plan expenses and know that vital business systems will work as needed. Taking a reactive approach to maintaining your servers is simply too costly in too many ways: lost productivity, dissatisfied customers and enormous repair costs. Our ActiveCare managed Server services are the smart, cost-effective alternative.

Our Proactive Approach Improves Your Productivity

With our managed IT services, you'll enjoy the benefit of a full team of IT specialists keeping your systems in excellent working order. For a small, fixed monthly fee, we monitor your systems 24/7, apply patches, ensure backups, keep viruses at bay, and perform a host of other proactive measures. Little problems don't become big — and expensive — and in most instances, you won't even know there was ever an issue. *More >>>>*

Total IT Care

Our managed IT services will:

- *Maintain 24/7 watch over your entire server environment*

- *Identify and analyze server "events" for potential problems*

- *Remediate processes or services that fail*

- *Ensure security patches, service packs and anti-virus protocols are up to date*

- *Ensure that data backups are completed*

Let us improve the performance of your servers.

ActiveCare
Proactive Solutions By ComTech

Devices Need Care and Watching Too

Our intelligent remote monitoring tools and 24/7 back-office services provide expert, cost-effective IT management to make sure your systems operate as required and deliver the ROI you expected. Key elements include:

Routers & Printers

Printers need care too. Let us help you keep an eye on your printers giving you reports on usage and forecasts. Configure Users on MFP Machines and setting up faxing and printing features.

Switches

Perfect for the small business looking to configure and keep all your switches monitored and managed.

Firewalls

Configuring a firewall can be a troublesome and a time consuming task. We can help you stay secure and monitor that security from internal users to outside hackers.

SNMP

ComTech provides monitoring via SNMP and troubleshooting of network and hardware devices such as switches, Firewalls, UPS's, and network Printers.

Network and Security Assessments

How healthy is your overall network? On a regular basis, we'll generate reports on the state of your systems, letting you know of any potential problems that fall outside safe parameters of our managed IT services. With these comprehensive assessments, you'll always have the best information for choosing your most effective options.

What's more, we continually build intelligence into our remote monitoring software by documenting the resolution to thousands of issues and incorporating them back into our software. And our expert technicians work around the clock to ensure your systems not only remain healthy, but also optimized for performance. Rest assured, our team is equipped to handle even the most complex and difficult problems.

Let us answer any questions you have about our managed IT services. We'll show you the simplest and most affordable way to keep your IT network in top form.

The Value of ActiveCare Managed Server Services

- *Patch Management*
- *Anti-Virus and Spyware Software Licenses*
- *Anti-Virus Check and Scanning*
- *Spyware Deletion and Removal*
- *Early Warning and preventative Alerts*
- *24/7 Monitoring and trouble shooting*
- *Backup Management*
- *Service Pack Installation*
- *Early Warning and Preventative Maintenance*
- *Vendor Management*
- *On-Site Service Calls*

Your Full-Service IT Provider

Our managed IT services cover

a full spectrum of technology solutions, including remote monitoring and management of your networks, 24/7 service desk support for users, and business continuity solutions to ensure your company is prepared for any possible disruption.